**Maxwell Farrior**

3807 Katie Drive Greensboro NC 27410-8486

[maxwellfarrior@gmail.com](mailto:maxwellfarrior@gmail.com) 336.420.5946

**SUMMARY**

Certified technician with skills in troubleshooting, hardware diagnostics, and providing customer support.

**EDUCATION**

**Guilford Technical Community College**

Associate in Science

Current - 2017

**WORK EXPERIENCE**

**Failure Analysis Technician**, Saberex, 2014

* + Ran diagnostic software on defective server systems
  + Determined nature of failure of defective server hardware
  + Organized hardware by cause of failure

**IT Department Intern**, City of Greensboro, 2010

* Provided technical support and troubleshooting in Help Desk
* Observed network layout and practices of building and remote locations
* Observed imaging, leasing and shipping process for leased computers

**TECHNICAL SKILLS**

**Certifications**

* Cisco CCNA Routing and Switching (In Progress)
* CompTIA A+
* CompTIA Network+
* CompTIA Security+

**Computer**

* Expert troubleshooting ability from over ten years of building, upgrading, and configuring computer systems and home computer networks
* Proficient with Windows, Linux, and OSX (Mac) operating systems
* Proficient with Microsoft Office (Word, Excel, PowerPoint, Publisher, Outlook)

**Electronic Circuits**

* Basic soldering ability
* Recreational projects include analog guitar effects and voltage manipulation circuits for computer graphics cards